

Refund & Return Policy

At Angel Travelers Books, we want every customer to have a positive experience with their purchase. If there is an issue with an order placed directly through AngelTravelersBooks.com, please review the policy below.

Returns

Returns may be requested within **7 days of confirmed delivery**.

To be eligible for a return:

- Books must be in their original, unused condition.
- Books must be free from creases, markings, writing, stains, or other signs of use.
- Proof of purchase or an order number may be required.

Items that show signs of use or damage after delivery may not be eligible for a refund.

Damaged or Incorrect Orders

If your order arrives damaged or you receive the wrong item, please contact us within **7 days of delivery**.

Email angeltravelersbooks@gmail.com and include:

- Your name
- Order number
- A brief description of the issue
- Clear photos showing the damaged or incorrect item

If the issue is the result of an error on our part, we will work with you to provide an appropriate replacement or refund.

How to Request a Return

To begin a return, email angeltravelersbooks@gmail.com with your order number and reason for the return.

Please do not send an item back before receiving return instructions.

Customers are responsible for return shipping costs unless the item arrived damaged, incorrect, or the return is the result of an error by Angel Travelers Books.

Refunds

Once your returned item is received and inspected, you will be notified regarding the status of your refund.

Approved refunds will be issued to the original payment method.

Original shipping charges are **non-refundable**, except when the return is due to an error by Angel Travelers Books.

Please allow additional time for your bank or payment provider to process and post the refund to your account.

Purchases Made Through Amazon or Other Retailers

This policy applies only to purchases made directly through **AngelTravelersBooks.com**.

Books purchased through Amazon or another third-party retailer must be returned or refunded according to that retailer's return and refund policies.



Questions?

If you have questions about your order or this policy, please contact:

Angel Travelers Books

angeltravelersbooks@gmail.com

Thank you for supporting Angel Travelers Books and for allowing Shawn and Abby's adventures to be part of your family's reading journey.